











Aboriginal Justice Inquiry -Child Welfare Initiative



A Profile of Child and Family Services Authorities and Agencies

Central Region

April 2004













Central Region Map

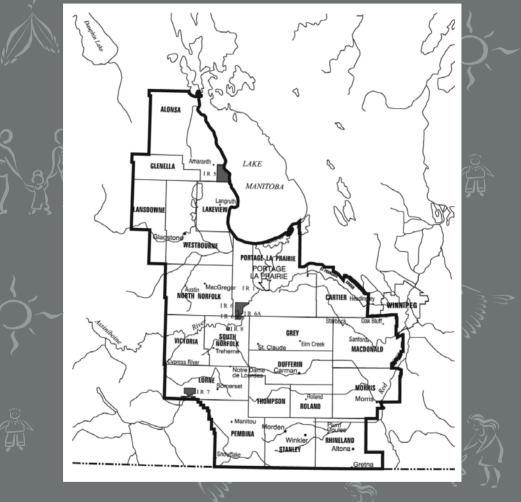






















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Introduction

The child and family services system in Manitoba is undergoing a major restructuring. This booklet provides a summary of how services will be provided in the Central region as a result of the restructuring.

Please note that the information in this booklet is current as of April 2004. Service arrangements may evolve as the restructuring process is implemented across the province.

THE AJI-CWI: A New Approach to Child and Family Services in Manitoba

The child and family services system works to protect children at risk of abuse or neglect. It supports and strengthens the wellbeing of families, especially those experiencing difficulties in caring for their children.

Child and family services in Manitoba is currently undergoing a major restructuring through an initiative called The Aboriginal Justice Inquiry – Child Welfare Initiative (AJI-CWI).

The AJI-CWI is a joint initiative of four parties:

- Manitoba Metis Federation
- Assembly of Manitoba Chiefs
- Manitoba Keewatinowi Okimakanak
- Province of Manitoba

The parties have worked together to develop a new system that:

- recognizes and respects the cultural diversity of Manitoba
- returns to First Nations and Metis peoples the right to develop and control the delivery of their own child and family services

In the new system, the delivery of child and family services is a shared responsibility between the Province of Manitoba and Aboriginal peoples. The most fundamental change is the delegation of responsibility for the delivery of child and family services from the Province to four new child and family services Authorities, three of which are Aboriginal Authorities. The four new Authorities are:

- Metis Child and Family Services Authority
- First Nations of Southern Manitoba Child and Family Services Authority
- First Nations of Northern Manitoba Child and Family Services Authority
- General Child and Family Services Authority

This change is legislated through *The Child and Family Services Authorities Act* of the Province of Manitoba, proclaimed November 24, 2003.

Upon completion of the restructuring (being implemented on a region-by-region basis) all four Authorities and their agencies will provide services throughout the province. Aboriginal children and families will have access to culturally appropriate child and family services through Aboriginal agencies, no matter where they live in Manitoba.

Vision Statement

A child and family services system that recognizes and supports the rights of children to develop within safe and healthy families and communities, and recognizes that First Nations and Metis peoples have unique authority, rights and responsibilities to honour and care for their children.

Mission Statement

To have a jointly coordinated child and family services system that recognizes the distinct rights and authorities of First Nations and Metis peoples and the general population to control and deliver their own child and family services province-wide; that is community-based; and reflects and incorporates the cultures of First Nations, Metis and the general population respectively.

Child and Family Services Authorities and Agencies Serving the Central Region

Five agencies from the four Authorities will be the primary service providers in the region:

Metis Authority

Metis Child, Family and Community Services

Southern First Nations Authority

- Dakota Ojibway Child and Family Services
- Intertribal Child and Family Services
- West Region Child and Family Services

Northern First Nations Authority

 Service provided through service agreements with other Authorities

General Authority

Child and Family Services of Central Manitoba

Please note that child and family services may be provided by other agencies in the province, but the five agencies profiled in this booklet have primary responsibility in the Central region.

A map depicting the geographic Central region is provided on the inside front cover of this booklet.

Metis Child and Family Services Authority



On behalf of the Metis Child and Family Services Authority (MCFS) and the Metis

Child, Family and Community Services Agency (MCFCS) I wish to extend greetings to individuals in Manitoba's Central Region. As many are aware, the past year has been extremely busy for the Board and staff of MCFS and MCFCS as we plan for the opening of the first Metis-specific child and family services agency in the province.

The establishment of MCFCS has been a longstanding dream within the Metis community and it was with great excitement and enthusiasm that we received the formal mandate from the Province of Manitoba to deliver child and family services provincewide on September 13, 2003 and subsequently, Proclamation of *The Child and Family Services Authorities Act* on November 24, 2003. While these events were major milestones for the Metis Authority and agency, we continue to focus our attention and efforts on preparing for the opening of the agency through detailed planning and development to ensure we are adequately prepared to begin delivering mandated services to families.

We are currently planning to develop services in five stages. In each stage, services will be developed in an area or region of Manitoba. Our initial focus will be the set-up of services in Winnipeg. MCFCS will have a single-agency structure with a head office located in Winnipeg. Although the majority of administrative tasks will be managed centrally through the head office, services will be developed and provided on a regional basis.

MCFCS plans to have the capacity to deliver services directly to children and families throughout Central Manitoba.

Although work regarding the specifics of the restructuring in the Central region is still ongoing, MCFCS is currently planning for a small contingent of staff in the region.

We are excited about the months ahead and we look forward to working with individuals, families, and organizations as we implement our mandate and work to roll out services throughout the province.

Nelson Mayer Chief Executive Officer, Metis Child and Family Services Authority 127-150 Henry Avenue Winnipeg, MB R3B 0J7 Ph: (204) 949-0220 Fax: (204) 984-9487 E-mail: info@metiscfs.mb.ca

Metis Child, Family and Community Services

At the time this booklet was printed, the Metis Child, Family and Community Services Agency (MCFCS) was not yet providing direct service to families. We are currently preparing



for the opening of the agency through detailed planning and development to ensure we are adequately prepared to begin delivering mandated services to families. The following provides an overview of our philosophy, as well as our approach to service delivery.

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We operate under the following mission statement:

Metis families and communities have the right and responsibility to care for children. Our mission is to ensure children and families are served with dignity, respect, and understanding throughout the delivery of Metis community-based family services and support programs, so that we may serve to strengthen the Metis child, family and community.

Our service delivery is guided by the following principles:

- Metis families and communities are the cornerstone of the Metis Nation and the service delivery system must reflect this vision
- Responsibility for decision-making regarding Metis children and families lies with the family, extended family and community whenever possible
- The organizational structure promotes and supports community governance at all levels
- The service delivery system will encompass both formal and informal elements
- The service delivery system must be operated in an efficient and effective manner
- The service delivery system will be outcome-based and will reflect the core guiding principles of MCFCS

All services under the Metis Authority are being organized under a single agency structure to support and strengthen Metis, Non-Status and Inuit families throughout the province.

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Our efforts are focused on serving the best interests of children, families and communities. Our focus is to promote the health and well-being of our children and families by building on the capacity of our communities through the provision of culturally based programs and services.

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We will accomplish this by ensuring our programs are responsive and accountable to the communities we serve. We will offer an alternative method of intervention and prevention that is holistic and family centred. We believe that involvement of family and community is essential when working with children who are at risk of entering the child welfare system.

Children require a permanent, stable, safe and nurturing environment where they receive adequate nutrition, shelter and clothing. As well, a child's unique strengths and needs must be assessed and attended to in order to maximize the child's emotional, social, academic, spiritual and cultural growth.

Overriding all these needs is the firm belief that maintaining family and community connections and decision-making power within the community is essential to healthy child development. Children must be provided with the skills necessary to access resources and maintain and build relationships to make a healthy transition into adulthood.

We look forward to the future where we will all work together to build stronger families and communities.

Contact Information:

DIRECTOR: Dorothy McLoughlin

Office:

Metis Child, Family and Community Services 127-150 Henry Avenue, Winnipeg, MB R3B 0J7 Ph: (204) 949-0220 Fax: (204) 984-9487 E-mail: info@metiscfs.mb.ca

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First Nations of Southern Manitoba Child and Family Services Authority

In 2000, The Assembly of Manitoba Chiefs signed an historic agreement with the Province of Manitoba that would begin the process of restoring responsibility to First Nations for child and family services to their own people living off-reserve.

In Manitoba, First Nations have been providing child and family services to their own people living on-reserve for over twenty years. With the proclamation of *The Child and Family Services Authorities Act*, First Nations are now able to begin providing these same services to their off-reserve residents, wherever they live in Manitoba.

The First Nations of Southern Manitoba Child and Family Services Authority is an incorporated body preparing to assume the duties and responsibilities that *The Act* assigns to it. Preparations include developing the management, financial, operational, information technology, human resources, and program capabilities, while at the same time participating in the transitioning of the child and family services system in Manitoba.

The Southern First Nations Authority provides services to seven First Nation child and family services agencies, which provide a wide variety of culturally appropriate services to 36 southern communities. These agencies are:

- Anishinaabe Child & Family Services
- Dakota Ojibway Child & Family Services
- Intertribal Child & Family Services
- Peguis Child & Family Services
- Sagkeeng Child & Family Services
- Southeast Child & Family Services
- West Region Child & Family Services

Each of these agencies provides services to individual communities. The Central area is served by three agencies, and more information on these is provided in the pages that follow.

The Southern First Nations Authority has a Board of Directors and they have hired their Chief Executive Officer, along with four other supporting staff. In anticipation of extending their mandates, each agency has been working on a strategic action plan, which will guide their growth as they begin to extend their off-reserve service capacities. Southern First Nations Authority Board has been engaged in the development of a values, vision and mission statement. A new office location has recently been secured, and is now fully operational.

For information contact: **First Nations of Southern Manitoba Child and Family Services Authority** Telephone: (204) 783-9190 Toll-free: 1-800-665-5762

Dakota Ojibway Child & Family Services Inc

Dakota Ojibway Child & Family Services provides child and family services to the members of eight First Nation communities in southern Manitoba:

- Birdtail Sioux Dakota Nation
- Roseau River First Nation
- Canupawakpa Dakota Nation
- Sandy Bay Ojibway First Nation
- Dakota Plains Wahpeton Nation
- Sioux Valley Dakota Nation
- Long Plain First Nation
- Swan Lake First Nation



Our agency motto is "Taking Care Of Our Own"

We operate under the following mission statement: "Dakota Ojibway Child & Family Services Inc. will ensure the safety and well-being of children by empowering families through community self-determination."

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Dakota Ojibway Child and Family Services makes every effort to ensure that the provision of Child and Family Services is compatible to the needs of the Dakota Ojibway Tribal Council communities. The agency promotes the seven teachings of our culture – Honesty, Wisdom, Respect, Trust, Sharing, Humour and Humility.

Dakota Ojibway Child and Family Services has identified the following objectives:

- To ensure the safety and well being of children
- To strengthen and unify families who are members of Dakota Ojibway Tribal Council bands
- To place Dakota Ojibway Tribal Council children, who are coming into the care of Dakota Ojibway Child and Family Services back within their own communities or with other Native families, as directed by the child's band



- To assist children, who were placed outside their bands and with non-native families prior to the establishment of Dakota Ojibway Child and Family Services, to reconnect and/or return to their families and/or bands
- To develop preventative services for the prevention of circumstances requiring the protective placement of Dakota Ojibway Tribal Council children
- To develop community responsibility, through the establishment of Local Child and Family Services committees, Child Protection Committees and a Council of Elders

Contact Information:

EXECUTIVE DIRECTOR: Bobbi Pompana

Main Office: Long Plain First Nation #6B, Band #237 702 Douglas Street, Brandon Manitoba R7A 7B2 Ph: (204) 729-3650 Fax: (204) 728-1806 Toll Free: 1-877-508-8289 Emergency After Hours: 1-800-263-6237

Other Offices:

Birdtail Sioux General Delivery, Beulah, MB. R0M 0B0 Phone: (204) 568-4559 Fax: (204) 568-4556

Canupawakpa Box 2169, Virden, MB. R0M 2C0 Phone: (204) 854-2920 Fax: (204) 854-2224



Other Dakota Ojibway Offices: Dakota Plains Box 109, Edwin, MB. R0H 0G0 Phone: (204) 252-3120 Fax: (204) 252-2504

Long Plain Box 1629, Portage la Prairie, MB. R1N 3P1 Phone: (204) 252-2880 Fax: (204) 252-2520 Toll Free: 1-866-549-3300

Roseau River Box 205, Ginew, MB. R0A 2R0 Phone: (204) 427-2770 Fax: (204) 427-2830

Sandy Bay Box 105, Marius, MB. R0H 0T0 Phone: (204) 843-2687 Fax: (204) 843-2696 Toll Free: 1-866-235-6968

Sioux Valley Box 36, Griswold, MB. R0M 0S0 Phone: (204) 855-2415 Fax: (204) 855-2229

Swan Lake Box 370, Swan Lake, MB. R0G 2S0 Phone: (204) 836-2503 Fax: (204) 836-2388

Winnipeg Room 500-294 Portage Avenue, Winnipeg, MB. R3C 0B9 Phone: (204) 988-9550 Fax: (204) 988-9552

Intertribal Child and Family Services

Intertribal Child and Family Services provides child and family services to members of three First Nations communities:

- **Fisher River Cree Nation**
- Kinonjeoshtegon First Nation
- Dakota Tipi First Nation

Intertribal Child and Family Services

currently has twenty staff within four offices: Fisher River, Kinonjeoshtegon, Dakota Tipi, and Winnipeg Outreach.

We operate under the following mission statement: To develop support systems that protect children, empower families and strengthen our communities.

Common values of our agency include:

- Acceptance
- Bonds/Belonging
- **Community roots**
- Friendship
- Love/Respect/Trust
- Value our elders
- Working together

- **Balanced** lifestyle
- Communication
- **Family differences**
- Have fun / laughter
- Support/Teaching
- Value our history

We provide support to families by protecting children, strengthening families, developing preventative programs, and addressing our community needs.

Our goal is to maintain and strengthen the family unit and recognize the importance of the child's heritage, identity and sense of belonging to the community.

Our objective is to develop more control over our mandate including developing our own standards and guidelines for the care of our children.















Services provided by this agency:

- Child abuse program
- Family support services
- Parenting program
- Counselina

- Foster homes
- Youth groups
- Advocacy
- Referral supports

Contact Information:

EXECUTIVE DIRECTOR Shirlev Cochrane

Main Office: **Box 358** Koostatak, MB R0C 1S0 Ph: (204) 645-2744 Fax: (204) 645-3065 Toll Free: 1-866-573-4461

Other Offices:

Winnipeg Outreach Unit 19-399 Berry Street Winnipeg, MB R3J 1N6 Ph: (204) 927-2800 Fax: (204) 949-1180 Toll Free: 1-866-573-4460

Kinonjeoshtegon Child and Family **Kinonjeoshtegon First Nation Box 10** Dallas, MB R0C 0S0 Ph: (204) 394-2281 Fax: (204) 394-2285

Dakota Tipi Child & Family 2020 Dakota Drive Dakota Tipi, MB R1N 3X6 Ph: (204) 857-4381 Fax: (204) 857-9855



West Region Child and Family Services Inc., is a mandated First Nation child caring agency which provides child and family services to members of the following first nations:

- Ebb & Flow
- Keeseekoowenin
- Pine Creek
- Skownan
- Waywayseecappo

- Gambler
- O-Chi-Chak-Ko-Sipi
- **Rolling River**
- Tootinaowazibeeng

Our agency operates under the Mission Statement: "The Protection of Children".

Our Statement of Purpose:

The purpose of the programs and services of WRCFS is to sustain, support and enhance family and community life, thereby maintaining children in their own home, or when necessary, seeking substitute parenting within the family and/or home community if at all possible.

WRCFS carries out the Child and Family Services Act, incorporating the traditional beliefs and customs of the native community. A full range of service is provided including statutory services, voluntary services and prevention programs. Each First Nation Community has a field office with a community-based team which includes statutory and prevention resource workers.

All teams are supervised directly by supervisors based out of the field offices but delivering service in the community. In addition, they receive support and direction from their local CFS Committees and/or Chiefs and Councils. The agency operates under the direction and control of a Board of Directors, comprised of the nine Chiefs of the nine member First Nations of WRCFS.

WRCFS Programs and Services Include: Family Support Services, Counseling Services, Intake and Referral Services, Single Parent















Services, Statutory Services, Voluntary Services, Community Development, Community Education Programs. Adoption services including support to custom adoptions, Post Adoption Services, Court Ordered Home Studies, Outreach Services to Off-Reserve Band Members, Child Abuse Team, Training for Staff, CFS Committees and Foster Parents, Therapeutic Foster Home Program, Family Violence and Addictions.

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Contact Information:

EXECUTIVE COORDINATOR Stella Bone, BSW, MSW Underway

Main Office: WRCFS Rolling River First Nation Head Office P.O. Box 280 Erickson, Manitoba R0J 0P0 Ph: (204) 636-6100 Fax: (204) 636-6158

Other Offices:

Winnipeg: 255 Sherbrook Street Winnipeg, MB R3C 2B8 Ph: 985-4050 Fax: 985-4079

Dauphin: 431 Buchanon Avenue, Dauphin, MB Ph: 622-5200 Fax: 622-5248

Ebb & Flow First Nation General Delivery, Ebb & Flow, MB R0L 0R0 Ph: 448-2022 Fax: 448-2790

Gamblers First Nation General Delivery, Binscarth, MB R0G 0J0 Ph: 532-2549 Fax: 532-2503









Other West Region CFS Offices:

Keeseekoowenin First Nation P.O. Box 25 Elphinstone, MB R0J 0N0 Ph: 625-2088 Fax: 625-2754

O-Chi-Chak-Ko-Sipi First Nation General Delivery Crane River, MB R0L 0M0 Ph: 732-2635

Pine Creek First Nation P.O. Box 70 Camperville, MB ROL 0J0 Ph: 524-2128

Rolling River First Nation P.O. Box 280 Erickson, MB R0J 0P0 Ph: 636-6100 Fax: 636-6158

Skownan First Nation Health Centre, General Delivery Skownan, MB ROL 1Y0 Ph: 628-3425 Fax: 628-3593

Tootinaowaziibeeng First Nation General Delivery Shortdale, MB R0L 1W0 Ph: 546-2429 Fax: 546-2581

Waywayseecappo First Nation General Delivery Waywayseecappo, MB R0J 1S0 Ph: 859-2860 Fax: 859-3164

First Nations of Northern Manitoba Child and Family Services Authority

Tansi! It is my honour to provide a brief overview of the Northern Authority with respect to its philosophy, affiliated agencies, services and governance model.

- Greetings from Diane Kematch, CEO, Northern Authority

Northern Authority Philosophy:

The First Nations of Northern Manitoba Child and Family Services Authority, with the guidance and direction of the Board of Directors, will continue to build on the aspirations of our First Nations leaders, and in partnership with the provincial and federal governments, design a system that is more responsive to the needs of our children and families consistent with our heritage, culture and languages.

The Northern Authority and its affiliated agencies will work together to ensure that the "best interest of the child" is in accordance to and within the context of our Northern First Nations families, communities and culture through the delivery of best practices in promotion, prevention and protection programs.

Services provided :

Under the management of the Northern Authority, Northern First Nations Child and Family Service Agencies provide the following services:

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- Child protection
- Resource services
- Adoption and post-adoption
- Legal support services
- Training
- Rediscovery of families
- Day care
- Advocacy
- Pre & Postnatal

- Foster care
- Family resources
- Counselling
- Intake
- Reunification
- Homemaker / Parent aide
- Elder care
- Permanency planning
- Midwifery

Fitness program

- Arts and culture
 Mental health
- Environmental health
- Public health

Member Agencies:

- Awasis Agency of Northern Manitoba 100-701 Thompson Drive Thompson, Manitoba R8N 2A2 Ph: (204) 677-1500 Fax: (204) 778-8428
- Cree Nation Child and Family Caring Agency Box 10130
 Opaskwayak Cree Nation
 The Pas, Manitoba R0B 2J0
 Ph: (204) 623-7456 Fax: (204) 623-3847
- Island Lake First Nations Family Services Garden Hill First Nation Garden Hill, Manitoba R0B 0T0 Ph: (204) 456-2015 Fax: (204) 456-2641
- Kinosao Sipi Minisowin Agency Box 640
 Norway House Cree Nation
 Norway House, Manitoba R0B 1B0
 Ph: (204) 359-4551 Fax: (204) 359-6013
- Nisichawayasihk Cree Nation Family and Community Wellness Centre
 Box 451 - 14 Bay Road
 Nisichawayasihk Cree Nation
 Nelson House, Manitoba R0B 1A0
 Ph: (204) 484-2341 Fax: (204) 484-2351

Governance:

The Northern Authority is governed by a six (6) member board of directors.

For further information contact: First Nations of Northern Manitoba Child and Family Services Authority Telephone: (204) 942-1842

General Child and Family Services Authority

The General Child and Family Services Authority (General Authority) has been created as a part of the whole child welfare reform strategy contemplated by the Aboriginal Justice Inquiry – Child Welfare Initiative (AJI-CWI). In transitioning responsibility for Aboriginal children and families requiring child welfare services to the First Nations and Metis Authorities, it was recognized that the non-Aboriginal population needed to be served. The design of the new system will see responsibility for all non-Aboriginal permanent wards and those who choose the General Authority as their service provider rest with General Authority agencies.

The General Authority agencies are as follows:

- Child and Family Services of Western Manitoba
- Child and Family Services of Central Manitoba
- Jewish Child and Family Service
- Churchill Child and Family Services (a program of the Churchill Regional Health Authority)
- Winnipeg Child and Family Services
- Rural and Northern Services Interlake
- Rural and Northern Services Eastman
- Rural and Northern Services Parkland
- Rural and Northern Services Northern

All of these agencies have been in existence for many years and continue to deliver child welfare services in their particular geographical regions. They continue to be responsible for receiving referrals from their communities, investigating child abuse allegations, and providing all services under *The Child and Family Services Act* and *The Adoption Act*, including licensing foster homes.

The role of the General Authority is as articulated in *The Child* and *Family Services Authorities Act* but generally is as follows:

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- To ensure that child and family services are delivered through a network of agencies to all children and families falling under the jurisdiction of the General Authority who require these services
- To advocate for the delivery of high quality services throughout the General Authority agencies
- To fund the agencies under its jurisdiction for regional and community based programs and services
- To ensure compliance with legislation, regulations and standards

The General Authority is governed by a Board of Directors appointed by the Minister of Family Services and Housing for the Province of Manitoba. The Board is a governance Board which takes the lead role with the General Authority in promoting and supporting innovative programs within the agencies.

The AJI-CWI has created a unique opportunity for all Authorities and service providers to critically examine all of the assumptions behind the traditional delivery of child welfare in this province. The General Authority too takes this opportunity. With the leadership of the General Authority and the continued work of the agencies, the future of services to children and families will be reformed and enhanced. The well being of all children living in the province continues to be the prime directive for all child welfare practitioners. Innovative and creative alternatives to the more traditional delivery of services is what is driving the whole system under this initiative....we need to preserve what is good for children and change what doesn't work anymore.

For more information contact: Dennis H. Schellenberg Chief Executive Officer (204) 984-9360 or

Toll Free: 1-866-803-2814



Child and Family Services of Central Manitoba is a private non-profit agency established in 1934. The agency is governed by a Board of



Directors elected from a membership of interested community members. Membership is free upon application to the agency.

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Our Vision for the community is "Healthy children...Healthy families...Healthy Communities." Our Mission is to work in partnership with the community to provide a range of services focused on the well being of children and families. We are committed to supporting and building on family strengths through education, advocacy and intervention.

Child and Family Services of Central Manitoba delivers services under *The Child and Family Services Act* and *The Adoptions Act* of Manitoba. Our services include:

- Intake and After Hours Emergency Services
- Child Protection and Abuse Services
- Family Services, including In Home and other support services
- Services to Minor Parents
- Services to Children in Care
- Foster Care
- Adoption and Post-Adoption Services

The agency welcomes volunteers to join in the important work of the agency and invites interested parties to call Intake with questions or to secure an application (Ph. (204)-857-8751)

In delivering all of our services the key values we strive for are:

- Respect and Quality in the delivery of our services
- A Family Community Team orientation
- Services that are Innovative and Solution Focused
- A Proactive, Optomistic, Collaborative and Helpful approach
- Policies, programs and services that are Integrative and Supportive of Diversity

Contact Information:

EXECUTIVE DIRECTOR Janet Shindle

Main Office: 25-3rd Street S.E. Portage la Prairie MB R1N 1N1 Ph: (204)-857-8751 Fax: (204)-239-1413

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Other Offices:

Carman Sub-office 11 – 2nd Street SW Carman MB Ph: (204)745-6405 Fax(204)745-3558

Morden Sub-Office 160 Stephen Street Morden MB Ph: (204)822-7403 Fax(204)822-7404

Winkler Sub-Office 204 Main Street Winkler MB Ph: (204)331-5040 Fax(204)331-5046

Additional Information

Visit the web site: www.aji-cwi.mb.ca

Call the Central Information Line: In Winnipeg: (204) 945-1183 Toll Free: 1-866-300-7503

E-mail us at: ajicwi@gov.mb.ca

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